



## **PATIENTS RIGHTS**

It is the intention of Atlanta Nephrology Referral Center, LLC to assure that all patients attain certain fundamental rights. Therefore the Practice has adopted the following list of Patient rights, which are intended to foster open communication between the Patients and the provider in order to enhance the quality of patient care. The practice has adopted the Patient rights and responsibilities policy for the protection of the patients and its administration.

### **THE RIGHT TO BE FULLY INFORMED**

Patients are entitled to a full explanation of their rights and responsibilities. Patients are entitled to a full explanation of the services offered by the practice and of any charges for services that are not covered by Medicare. (Title XVIII of the Social Security Act).

### **THE RIGHT TO QUALITY CARE**

Each patient has the right to competent, high quality medical care delivered by trained and competent personnel. Each patient has the right to care, except by voluntary and rational choice to the contrary, and except as interrupted by events beyond the control of the physician or the practice. Each patient has the right to seek other medical opinions regarding treatment without jeopardy of prejudice to the patient's current medical situation.

### **THE RIGHT TO PARTICIPATE IN THE PLANNING OF MEDICAL CARE**

Each patient is given the opportunity to participate in the planning of her/her medical treatment. Each patient has the right to refuse to participate in experimental research.

### **THE RIGHT TO RESPECT AND DIGNITY**

Each patient has the right to be treated with consideration, respect, and full recognition of their individuality and personal needs, including the need for privacy during medical consultation.

### **THE RIGHT TO CONFIDENTIALITY**

Patients have the right to confidential treatment of their medical records. Each patient has the right to refuse release of medical records to individuals outside the facility, except in the case of transfer to another professional health care institution, or as required by federal, state or local law, and the secretary of health and human services for proper administration of the Medicare program.

### **THE RIGHT TO A GRIEVANCE MECHANISM**

Patients are encouraged to and assisted with the understanding and exercising of their rights. Patients have the right to voice concerns using the practice suggestion box without fear of discrimination or reprisal.